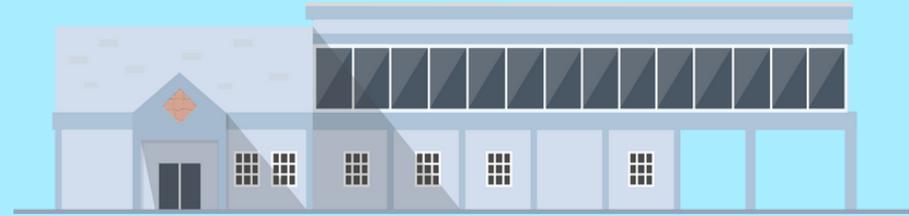


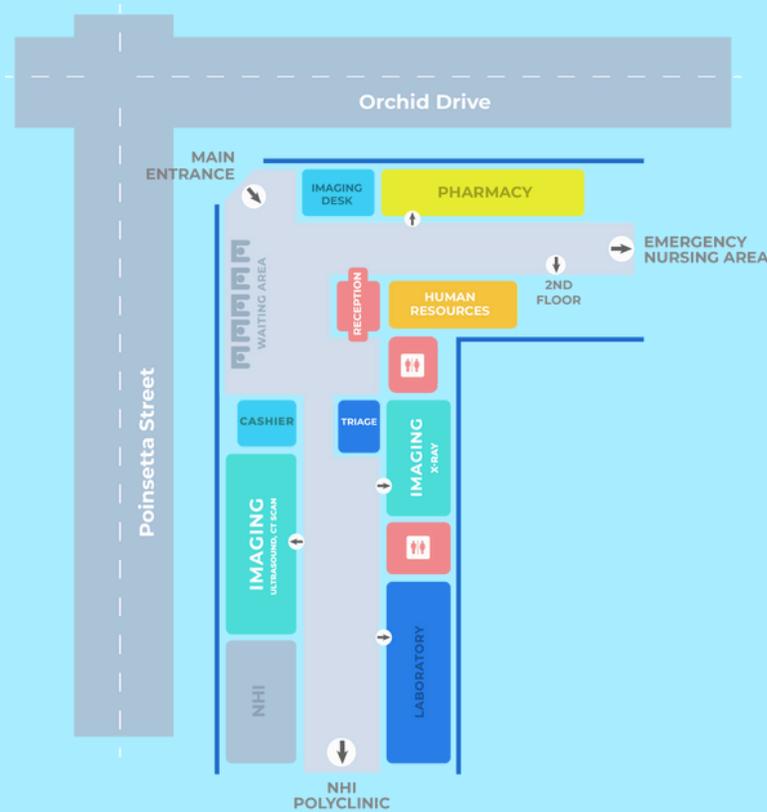
Patient Satisfaction Survey

Please fill out a survey at the end of your visit, this helps us improve our services to you.



How to Get Around

This is a map of a section of our clinic, located on the corner of Orchid drive and Poinsetta Street. Here you can see the location of most of our departments and clinic areas.



Welcome to Northern Medical Plaza

PATIENT GUIDE

Is this the first time you are visiting NMP? Here is a quick and easy guide on how to get around and access the services that you need.

Appointments and Walk-ins

At NMP we attend patients with an appointment and also patients without one. However, we encourage patients to make appointments, the waiting time is shorter!



Emergencies

If you're having an emergency you can seek assistance at our Emergency Nursing Area.

Our Emergency Nursing Area is located on the left side of the clinic.



1. Contact us

How to make an appointment? There's many ways you can reach us to make an appointment: Phone, whatsapp, facebook, and email.

Arrange with one of our receptionist the time, date of your appointment.

The day before our receptionist will give you a call to confirm the appointment.



2. The Day of your Appointment

The day of your appointment please try to come early, at least 30 minutes early.

Please check-in with reception.

If you are having a consultation please make payment at cashier.

3. Triage Nurse

While you wait for your doctor, our triage nurse will call you to check your vitals and begin gathering information about your health status.



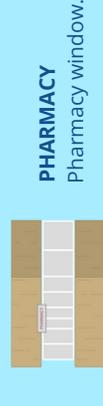
4. Consultation

During your consultation your doctor will carry out a medical examination to determine what disease is making you sick.

After this, he/she can provide you with a prescription for pharmacy or a request form to do further diagnostic analysis.

5. Prescriptions

You can take your prescriptions to our indoor pharmacy, make payment at our cashier and then come back for your medications.



IMAGING

Imaging desk beside the main entrance.



LABORATORY

Laboratory department

6. Request forms

At NMP request forms can be given for imaging or laboratory tests. Imaging tests include X-ray, ultrasound and CT Scan.

To process your imaging tests please go to our Imaging desk beside the main entrance.

Laboratory tests are processed at our laboratory department.